



FACULTY OF BUSINESS

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Course Code & Name : **HRM2114 HUMAN RESOURCE MANAGEMENT**
Semester & Year : May - August 2022
Lecturer/Examiner : Raymond Lee
Duration : 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (20 marks) : TWENTY (20) multiple choice questions. Answers are to be written in the Multiple Choice Answer Sheet provided.
PART B (80 marks) : FOUR (4) essay questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total Number of pages = 6 (Including the cover page)

PART B : ESSAY QUESTIONS (80 MARKS)
INSTRUCTION(S) : Answer ALL the FOUR (4) questions. Write your answers in the Answer Booklet(s) provided.

Question 1

Define what On-the-job training (OJT) and Off-the-job training are. Then, explain **TWO (2)** On-the-job training methods and **TWO (2)** Off-the-job training methods. (20 marks)

Question 2

Examine **FOUR (4)** benefits of onboarding process for a company. (20 marks)

Question 3

The world of work is rapidly changing. As a part of organization, Human Resource Management (HRM) must be prepared to deal with effects of changing world of work. Discuss **FIVE (5)** current trends in HRM. (20 marks)

Question 4

Analyse **FIVE (5)** diversity issues in the workplace today. (20 marks)

END OF EXAM PAPER